UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
VIOLATION OF FEDERAL REGULATIONS

CASE NUMBER:
TX150175

VIOLATOR:
Critters Exotic Pets
License # 74-B-0711
Customer # 328768

ADDRESS (*Street, City, State, ZIP Code*):
8726 La Village Dr.
Waco, TX 79712

The U.S. Department of Agriculture has evidence that on or about **June 15, 2015, May 14, 2015, and December 15, 2014** , you or your organization committed violations of the following sections of the Code of Federal Regulations, Title 9:

2.40(b)(2) Attending Veterinarian and Adequate Veterinary Care....establish and maintain programs of veterinarian care that use appropriate methods to prevent, control, diagnose, and treat diseases and injuries. (DIRECT on May 14, 2015)

You failed to provide adequate veterinary care to a Rex female white rabbit with no identification was sitting by herself, squinting her eyes and shaking.

2.40(b)(3) Attending Veterinarian and Adequate Veterinary Care.... observe the animals daily and assess their health and well-being and have a mechanism of direct and frequent communication so that timely and accurate information on problems of animal health, behavior and well-being is conveyed to the attending veterinarian. (DIRECT on May 14, 2015)

You failed to communicate in a timely manner with the veterinarian after identifying / observing signs of illness or abnormality in an animal.

3.55 Watering.... provide sufficient potable water daily except as might otherwise be required to provide adequate veterinary care (DIRECT on May 14, 2015)

You failed to provide water as required to rabbits in cages 26 and 27. Rabbits drank profusely and consistently for 15 minutes after water bottles were filled.

3.131(a) Sanitation.... excreta shall be removed from primary enclosures as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors

You failed to remove excreta as necessary in various enclosures housing various animals (Chinchillas, mongoose, kinkajou, ferret and hedgehogs).

The Animal and Plant Health Inspection Service (APHIS) created federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to the public interest, APHIS is providing you with an Official Warning for the violation(s) described above. Any further violation of these federal regulations may result in the assessment of a civil penalty, criminal prosecution, or other sanctions. If you have any questions concerning this Official Warning or violation(s), please contact the APHIS official listed in this notice.

APHIS OFFICIAL (*Name and Title*):
Chester A. Gipson
Deputy Administrator
Animal Care

OFFICE ADDRESS:
4700 River Road
Riverdale, MD 30737

SIGNATURE: [redacted]

DATE ISSUED: July 23, 2015

TELEPHONE NO: 970-494-7478

CERTIFIED MAIL RECEIPT NO: 7014 1200 0001 5630 6787

An Equal Opportunity Provider and Employer